

Information and links to services

Assisting families to link with other services and agencies in their local community.

About the Family Services Alliance

Child FIRST is operated by MASP (Mallee Accommodation and Support Program) on behalf of the Mallee Child, Youth and Family Services Alliance (MCYFSA). The Alliance of services works to improve the safety, wellbeing, health and development of children, young people and their families across the Mallee.

MCYFSA Partners-

- * Mallee Accommodation and Support Program (MASP)
- * Mallee Family Care (MFC)
- * Centacare Mildura
- * St Lukes Anglicare
- * Mallee Track Health & Community Services
- * Mallee District Aboriginal Services (MDAS)
- * Murray Valley Aboriginal Cooperative
- * Department of Human Services (DHS)

Contacting Child FIRST

For further information about support in your community; families, service providers and or community members can contact Child FIRST on:

1300 62 55 33

1300 MALLEE

9:00AM—5:00PM Monday to Friday

Email: childFIRST@masp.org.au

Child FIRST is located at MASP

140 Langtree Avenue Mildura



Mallee Accommodation & Support Program Ltd.
140 Langtree Avenue Mildura
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Email info@masp.org.au
www.masp.org.au



Mallee Child FIRST
Family, Information, Referral and Support Team

What is Child FIRST

Child FIRST is a partnership between local community services organisations, Department of Human Services and families working together to strengthen family relationships and ensure the safety of children and young people.

Child FIRST is the Child and Family Information, Referral and Support Team.

The aim of Child FIRST is to support the safety, wellbeing, health and development of children, young people and their families.

Being a parent is the most important job and sometimes the most difficult.

We believe that every child and family should have the chance to reach their full potential.



Child FIRST:

Provides a central entry point to a range of services and information to suit families needs

Provides information, risk assessment, referral and short term support to families, professionals and community members

Works in partnership with families, local agencies and the community

Provide services free of charge.

Child FIRST can assist by providing access to -

Integrated Family Support Services

Provide support to promote better outcomes for families

Supports children and parents to identify goals and respond to their own unique needs and challenges

Promotes healthy family relationships

Providing parenting education and resources

Provides services in families' home or in local communities

Linking families with specialist services.

Support for Indigenous Families

Child FIRST provides specific assistance to support local Indigenous families to link to the services they need.

The Mallee Child, Youth and Family Services Alliance acknowledges the traditional owners of the land (past and present) in which we provide services to families.

Who can use the service?

Families with children between the ages of 0 to 17 years, including unborn children, can use Child FIRST and Integrated Family Support Services.

Families who live in the local government areas of Mildura, Swan Hill, Buloke and Ganawarra.



Professionals or community members who have concerns for a child, young person and their family or seeking additional support for them.