

## How to make a referral

Referrals to the Springboard Program can be submitted by:

- Self-referral (the young person makes direct contact with the program)
- DHHS Programs Child Protection
- Leaving Care / After Care providers
- Community Service Organisations
- Other community supports such as schools
- Education and Training Providers
- Family and Friends

Referral forms can be requested via MASP and submitted to the Team Leader – Placement Support Program via:

- Email: [ohcpostcare@masp.org.au](mailto:ohcpostcare@masp.org.au)
- In person at MASP
- Post: MASP Po Box 1686, Mildura, VIC 3502

Once received, contact will be made with the referring agency/person to discuss the referral and make an appointment to meet the young person.



If you are eligible for the MASP Springboard Program and require assistance in transitioning from Out of Home Care or post care support due to previously residing in Out of Home Care, you may be eligible for the MASP Leaving Care / After Care Program. Please ask for information in regards to this.



Mallee Accommodation & Support Program  
140 Langtree Avenue Mildura  
Telephone 03 5021 6500  
Email [info@masp.org.au](mailto:info@masp.org.au)  
[www.masp.org.au](http://www.masp.org.au)



## SPRINGBOARD PROGRAM

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The Springboard Program provides support to young people aged 16 – 21 years who have been subject to certain DHHS Child Protection Orders, and have or are residing in Residential Care or Lead Tenant. The aim of the program is to assist eligible young people to overcome barriers impacting on their ability to engage in education, training and/or employment pathways.

### Eligibility

To be eligible for the Springboard Program a young person is required to meet the following criteria:

- Aged between 16 and 21 years
- Are currently or have been subject to a DHHS Child Protection Family Reunification, Care by Secretary or a Long-term Care order, at or after their 16th birthday
- Are currently residing in or have exited from residential care or lead tenant to independent living
- Are disengaged from education, training and/or employment.



## Role of the Springboard Case Manager

The Springboard Program provides intensive one on one case management, and aims to assist young people in the following ways:

- Facilitate and support engagement in work experience and casual, part-time or full-time employment
- Facilitate and support engagement in education and/or training
- Assistance to enhance their skills and personal capabilities
- Career planning and pathways information
- Referrals to other services.

### Brokerage (Inclusive of Zero Tuition)

The Springboard Program can provide brokerage support for young people to engage in and sustain education, training and employment opportunities. Examples of brokerage include assistance with course fees and materials, clothing for education and employment, assistance to obtain a driver's license. The young persons allocated Case Worker will assess what brokerage requirements the young person may have and facilitate the provision of this.

### Zero Tuition

The Zero Tuition initiative is provided by the Victorian Training Guarantee (VTG), and it allows the Springboard case manager to reduce the cost of young people's education and training course fees, for courses deemed eligible via VTG.

## Where support is provided

The Springboard Program provides support to young people in the following areas:

- Mildura Rural City Council
- Buloke Shire Council
- Gunawarra Shire Council
- Swan Hill Rural City Council

If the young people relocate to another part of Victoria, they will be provided with information about the nearest Springboard provider.

