

MALLEE ACCOMMODATION & SUPPORT PROGRAM LTD **ANNUAL REPORT 2018-19**





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MASP PATRON

An enthusiastic supporter and advocate of the cause of homeless, abused and disadvantaged young people, Ken Morgan accepted the honour of being MASP's first and only patron in September 2004.

In the late 1980's, Ken was Chairman of the Variety Club of Victoria for four consecutive terms - the longest serving president on record.

In 1989 he had a dream to build a house for homeless children who had suffered abuse. In order to do that, he had to break away from Variety and go it alone. That dream evolved into what we now know as Kids Under Cover.

In 2000, Ken was awarded a Humanitarian Award by the Australian Humanitarian Foundation, in recognition of his work with homeless children. In 2003 Ken was awarded the Centenary Medal for his services to the community - in particular youth homelessness.

Having received the 2008 Victoria Day Council Award for a Public and Community Service Organisation, through the efforts of great people like Ken, Kids Under Cover continues its important work throughout Victoria and Australia.

Ken's selfless voluntary work for the community and his absolute dedication to helping homeless and at risk young people inspires all who come into contact with him. Fittingly Ken was acknowledged as a recipient of the Order of Australia Medal in 2011.

MASP has been a member organisation of KUC since its inception and through the building of this special relationship have seen five KUC bungalows, the KUC Davison Family Units and Morgan House established in our community.



Ken Morgan



WHO WE ARE

OUR VISION

To be the leader for our community in overcoming adversity, unlocking potential and embodying hope.

OUR MISSION

Through building relationships of trust with our clients, we will be responsive to their needs and deliver the best possible services.

OUR VALUES

CARING – We listen, we are honest about what we do, we are open minded, objective and non-judgemental.

EMPATHY – We show understanding, knowledge and compassion, and respect the dignity of others always.

INTEGRITY – We do what we say we will do, believe in self and organisation, are honest and work towards continual improvement.

ASPIRATION – Continual growth towards future betterment.

OUR STRATEGIC DIRECTION

STRATEGIC PRIORITY ONE

- Internal Business Perspective

Goal - Enhance and maintain organisational excellence

STRATEGIC PRIORITY TWO

- Customer Perspective

Goal - To exceed our stakeholder expectations and partner with agencies for mutual benefit

STRATEGIC PRIORITY THREE

- Financial Perspective

Goal - Ensure we are financially sustainable and positioned for emerging opportunities

STRATEGIC PRIORITY FOUR

- Learning and Growth Perspective

Goal - We promote and maintain a flexible, agile organisational environment

LIFE MEMBERS

- Les Airs (Deceased)
- Bill Brown
- Alan Chalkley
- Janet Decker
- Linda Hurley
- Betty Krake, OAM (Deceased)
- Mary LePoidevin (Deceased)
- Glenn Milne
- Dot Phelan
- Jack Rust
- Ray Smith
- Joan Stewart (Deceased)
- Colin Thomson
- Doug & Elaine Rowe
- Terry & Janet Hill

OUR HISTORY

In 1994 MASP evolved through the amalgamation of two former local agencies: Sunraysia Youth Accommodation Project and Sunraysia Emergency Accommodation Centre (Emmaus House).

The amalgamation brought eight staff together under the leadership of a single manager, and established MASP as a cross-target service to homeless people and those at risk of homelessness.

Our early days saw services delivered from three sites, including the Vineleaf Rural Student Hostel on the corner of Tenth Street and Pine Avenue, Mildura. Twenty five years later, the Vineleaf site will again play a major part in the next phase of MASP's growth.

In 1998 the management of all programs was delivered from the one location, with the purchase of offices at 140 Langtree Avenue. The adjacent building at 138 Langtree Avenue was purchased in 2001 to meet growth in disability services, including the commencement of a social enterprise to make and sell redgum picnic tables and homewares, which continues to this day under the trading name of 'Just Redgum'. In 2007 we purchased 142 Langtree Avenue to meet growth with the newly funded Family Services program.

2006 saw the establishment of the MASP Kokoda Youth Mentoring Program which has generated a positive impact on the lives of many young disadvantaged people.

In 2008 our Family Services program was chosen by government as the provider of ChildFIRST across our region, with operations commencing in February 2009.

In 2011 we added to our services a share farming agreement to manage an apricot orchard of eight acres, which creates opportunities for clients to develop healthy living and employment skills. In 2014 we took over the operational management of the packing shed located at Netherby, under the new trading name of Darling River Produce. We supply apricots to local markets and also into Melbourne and Sydney.

In 2011 we became a Registered Housing Provider, and have been expanding social housing stock in the region.

In 2012 we purchased a former school property in Sunnyside Avenue, Mildura, and developed it into a Community Centre to deliver services to people with a disability.

In 2015 we established a new accommodation facility and designed it on the internationally acclaimed 'Abbeyfield model'. Known as 'Vidovic House', we provide supported accommodation for several people with a disability, including support from an on-site housekeeper.

In 2016 we opened an office in Swan Hill to deliver ChildFIRST and youth services, and also expanded into New South Wales with Specialist Homelessness Support Services and a Domestic Violence Response Enhancement service operating from Dareton.

In 2018 we played an integral part in the establishment of The Orange Door in the Mallee, which is a significant reform from the Royal Commission into Family Violence that helps people navigate and access services they require.

In 2019 we de-commissioned our sites at Langtree Avenue, Mildura, and in the biggest infrastructure development project in our history, relocated to the new therapeutically designed, multi-purpose, MASP Service and Community Hub at 118-124 Pine Avenue, Mildura

Looking into the very near future, MASP is currently working on some very exciting new initiatives and we will be making announcements soon.

It's onwards and upwards at MASP!

MESSAGE FROM THE BOARD CHAIR

It has been a privilege to be appointed as Chair of the Mallee Accommodation Support Program (MASP) for the 2018-2019 year. Our Board welcomed new Directors Mary Rydberg, Tina Smyth, Simon Fewings, Emily Walshaw and Tristram Lock. I also acknowledge continuing Directors Greg Schultz, Glen Milne and Kathy Crouch. The Board works tirelessly in providing MASP with strategic direction and governance to support our sustainability and services to our communities.

I am grateful for the leadership of our immediate past-Chair, Greg Leslie, other past Directors and former CEO Doug Tonge who have contributed to our strong cultural and financial position. MASP is well positioned to leap into an exciting future.

The last year has been a very exciting period in the history of MASP, where past visions have been made reality under the leadership of our CEO, Gary Simpson. The delivery of the \$4.925M MASP Service & Community Hub was achieved on time and within budget, and we achieved this feat debt-free and without needing pre-approved borrowings. Our new Hub is a symbol of the future and enables more efficient and effective services to clients.

Our old offices in Langtree Avenue have been sold, which further consolidates the strength of the balance sheet while we research exciting new initiatives where funds from those sales can be directed.

This year, MASP has committed \$900,000 cash to increase social housing stock for disadvantaged people, and it is my great pleasure to report that 100% of funds raised from the annual MASP Women's Luncheon has been allocated to bricks and mortar projects that will benefit less fortunate women and their dependent children.

These are evidence of MASP's vision and determination to responsibly use public funds to support the most vulnerable people within our communities.

MASP actively works and partners with other community organisations to support our communities, including our role at The Orange Door in Mildura and Swan Hill, and in delivering many other services to clients in holistic ways.

During the previous year, the Board of Directors adopted a new strategic plan that is being implemented across the organisation. We are very excited with our vision for the future and the Board has made a commitment to reflect on the outcomes from its implementation as we ready ourselves for the future.

Finally, and most importantly, I thank the staff under the leadership of our CEO for enacting the values of the organisation every single day. Clients of MASP are at the forefront of our work and we are walking-the-talk of our vision to be the leader for our community in overcoming adversity, unlocking potential and embodying hope.



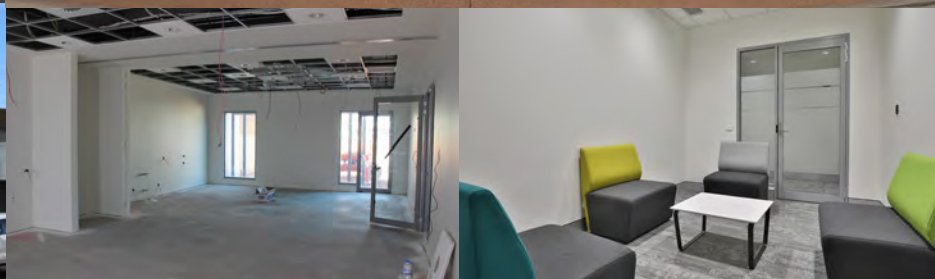
Caroline Smith - Chair



Pictured - MASP CEO Gary Simpson and Chair Caroline Smith farewelling former Chair Greg Leslie and his wife Robyn and Board Director Cheree Dukes.



MASP SERVICE AND COMMUNITY HUB CONSTRUCTION



MESSAGE FROM THE CEO

Welcome to our annual general meeting for the 2018/19 financial year. This month is also a celebration marking the 25th anniversary of MASP being born from the amalgamation of two smaller agencies, SYAP and SEAC.

Last year was the first full year of delivering services at The Orange Door, which is a fantastic initiative of the Victorian Government in establishing a more streamlined system for clients to navigate and get the services and support they need, when they need it. We also had several other notable achievements: our TCP program won a government Mallee Leadership Award for inspiring others to achieve the best outcomes for children, youth and families in need; we have

safely and successfully transitioned several clients out of residential care and into the community; we are achieving strong growth in the number of foster carers, which increases our capacity to care for more children, especially in short-term emergency situations; we have implemented our biggest IT infrastructure project ever; our audit results in several program areas have been nothing short of fantastic; we won awards for environmental awareness and action; our Housing Access staff have been outstanding in achieving outcomes for homeless people and rough sleepers; and our Community & Social Inclusion staff have gone above and beyond in assisting people of all abilities.

Indeed, it has been a year of 'biggest evers' as MASP transitions into new and exciting business paradigms and human-centred approaches. Our significant efforts into infrastructure development were critical for future success – the new MASP Service & Community Hub is welcomed by the most important people of all, our clients. With modern and therapeutically designed

spaces, we have given clients the respect they deserve with relaxing spaces in a safe and welcoming environment. The Vineleaf Room, as a space for community groups, has been a resounding success with many external groups using our great facility.

Looking to the future, we will be launching our Red Earth Heart mobile food distribution and laundry service for homeless people and rough sleepers; we are rolling out a new client management system; and we have another massive announcement to make soon.

MASP is very grateful for the support we receive from the Victorian, NSW and Commonwealth Governments; Mildura Rural City Council; and numerous sponsors, donators and philanthropists.

My thanks to our Chair, Caroline Smith, and the Board of Directors for robust governance of MASP and dedication to our organisation.

To our staff, carers and volunteers, you do a very special thing in helping disadvantaged people in our community. Thank you for your selfless work.



Can the next 12 months top the previous year?
Stay tuned!

Gary Simpson - CEO

In 2019 Davison Motor Group became the major sponsor of MASP's cycling team, aptly named Team DMG. Pictured Garry and Reuben Davison presenting Gary Simpson and Mark Ross with new team jerseys prior to departing for the Murray to Moyné Cycle Relay.



BOARD OF DIRECTORS



CAROLINE SMITH

Chair

CPA, Member Governance Institute of Australia, Bachelor of Business Major – Accounting, Minor – HRM. Caroline has been an accountant for 20 years employed in the Business Services, Horticultural, Aboriginal Health and Education industries. Caroline's experience extends to the Not for Profit sector.



GREG SCHULTZ

Deputy Chair

Greg is the General Manager for Telstra in North West Victoria and has been in the telecommunications sector for over 30 years. Greg is involved in a number of other committees in the community, including the Blue-Ribbon Foundation and the Telstra Advisory Board for Western Victoria. Greg is also a Member of Australian Institute of Company Directors.



MARY RYDBERG

Deputy Chair

Graduate Diploma of Business, Graduate of the Australian Institute of Company Directors. Mary is a semi-retired leader with experience within the health and community services sectors for the State Government, hospitals, not-for-profit sector and local government. Mary is a member of the Australian Institute of Company Directors, and Women on Boards.



GLENN MILNE

Diploma of Business in Community Services and Health Management, an Associate Diploma in Welfare Studies, Graduate of the Institute of Company Directors. Currently serving his fourteenth year as a Mildura Rural City Council Councillor, including seven terms as Mayor. Glenn has a strong interest in the community and the welfare of disabled and homeless people.



KATHY CROUCH

BA in Psychology, Post Graduate Diploma in Adult Education, Masters of Training and Development, Certificate of Applied Behavioural Analysis, Post Graduate Certificate in Forensic Mental Health, Adv Diploma of Management, Diploma of Leadership and graduate of the inaugural Diploma of Therapeutic Life Story Work. Kathy is Lead Practitioner at MDAS, supporting staff, families and community, providing trauma-informed supports across the early years of life.



SIMON FEWINGS

Diploma in Community Services/Community Development, Advanced Diploma in Business Management and Leadership and Cert IV in Training & Assessing. Simon is the Manager Koorie Training at SuniTAFE and holds strong interests in community development and community-controlled learning. Simon has a long history of volunteering his time with local and state organisations.



TINA SMYTH

Diplomas in Business Administration, Accounting, Occupational Health and Safety and Human Resources and is a qualified quality auditor.

Tina has a strong interest in community wellbeing, health and support.



EMILY WALSHAW

Certificate of Governance Practice, Diploma in Business, Diploma in Management. Emily has over 12 years' experience in corporate administration, risk, governance and compliance in public and not-for-profit tertiary health and public education sectors across a number of states and territories and overseas.



TRISTRAM LOCK

Bachelor of Laws from Waikato University (NZ) and Master in Laws from University of Amsterdam (NL). Tristram is a Principal solicitor with Mildura law firm Holcroft Lawyers. Tristram has worked in the legal services industry in both Australia and New Zealand for over 10 years and, in his early career, served as legal representative for the child.



Pictured: ANZ Mildura Branch Manager Amanda Richardson presenting MASP CEO Gary Simpson and Manager Strategy and Innovation Mark Ross with funds raised at the 2018 #womenempoweringwomen event.

SIMON'S STORY

In early 2019 Simon (not his real name) entered MASP's out-of-home-care program. For most of his life, Simon had been moved between various forms of out-of-home-care as a result of his

multiple and complex behaviours, which had developed from his exposure to trauma as a young child.

Prior to Simon's arrival, our team at MASP reviewed his file and put into place a care plan that would help him grow as an individual and member of the community. Key actions we took on Simon's behalf, which were designed to reduce his anxiety levels and help him to establish new friendships and a sense of belonging, included enrolling him in school; arranging regular contact visits with his family; and engaging him in activities that kept his mind and body active.



Simon thrived in the new environment and quickly developed positive relationships with others, and his quick wit was a regular source of laughter with MASP workers and housemates. As Simon's self-esteem grew, so too did his confidence to get out into the community. He joined a local sports team; developed his own safe routines to assist his social and independent living skills; and was asked to take on a leadership role in a youth sporting program.

As a result of Simon's personal growth during his time that MASP was caring for him, an opportunity arose to move to his hometown. We were sad to say goodbye to Simon, but at the same time were very happy for him to be moving back to his hometown. When Simon left MASP's care, child protection workers described him as "a totally different person" and being physically and mentally healthy.

Simon deserves all the credit for the positive changes he embraced – well done young man!

CHILDREN YOUTH AND FAMILIES

2018–2019 has seen the Children Youth and Families program continue to grow and attract and retain high quality, motivated staff, allowing MASP to deliver outstanding outcomes for community, young people and families across the Mallee area.

MASP's Child FIRST team continues to play a vital role in the delivery of high-quality service to vulnerable children, victim-survivors and perpetrators of family violence at The Orange Door. The Child FIRST team performed exceptionally well over the 2018–2019 period, significantly exceeding its targets. In mid-May 2019 MASP was involved in the roll out of the Swan Hill Access Point, which has consolidated integrated practice between our partner agencies in the Southern Mallee. Feedback from Family Safety Victoria and other providers has consistently highlighted the high quality of work being carried out by the Mallee Orange Door and its commitment to the principals and recommendations of the Royal Commission into Family Violence.

The Integrated Family Services team continues to pride itself on working with families with challenging and complex needs. Over the 2018–2019 period the team provided 2500 service hours and worked with 27 families, supporting them to achieve their goals and minimize the risk of coming to the notice of Child Protection.

Last year the Out of Home Care Team at MASP initiated a project to increase our numbers of Foster Carers. This project saw MASP

promote itself as an agency of choice for foster care through a wide range of forums; the incredible level of coverage given to former MASP client Rivers and his journey through foster care is one example of this. This effort saw a surge in the number of enquiries made to the agency to become foster carers, and further new households join the team.

Leaving Care After Care, Springboard and the Targeted Care Package Programs have recorded extremely pleasing results. In particular, the Targeted Care Package team were acknowledged by Child Protection with the Mallee Leadership Award for their outstanding work in inspiring others to act wisely and care deeply about achieving the best outcomes for non-Aboriginal and Aboriginal children, young people and their families.

Residential Care continues to strive towards providing trauma informed and therapeutic care to young people, and recently achieved outstanding performance audit results for both Residential Care units. More importantly the team continue to support young people to build meaningful relationships with their families and connection to community. The Residential Care team, in collaboration with the Targeted Care Package program, has continued in its efforts to support young people to transition to independent living or less intensive models of care, which has been inclusive of young people being supported to return to their parents care.

The 2018 Kokoda Youth Mentoring program marked another successful year with 13 mentors and 15 mentees taking up the challenge. The 2019 trek (at the time of this report) is well underway with 11 young people and 14 adults participating. What a wonderful opportunity and challenge this program continues to be.

Our stand-alone programs such as Finding Solutions, Youth Support Services and Intensive Case Management Services continue to do great work with the more disadvantaged young people and families within our community. The services continue to work collaboratively with our partnering agencies ensuring the best outcomes for our clients.

I would like to take this opportunity to thank carers, volunteers, mentors, staff members and other community supports for their contribution to supporting our communities most vulnerable. Your work is recognised and valued.



Greg Robinson - Manager, Children, Youth & Families

YOUTH SERVICES

165

YOUTH
ACCESSING
YOUTH
SUPPORT

43

YOUNG PEOPLE
SUPPORTED
IN OUT OF
HOME CARE

6,660

BED
NIGHTS
PROVIDED

CHILDFIRST

3050

PEOPLE
SUPPORTED BY
MASP STAFF AT
THE ORANGE
DOOR

MASP
PARTNERED IN
THE LAUNCH OF
ORANGE DOOR
SWAN HILL

FAMILY SERVICES

2,500

HOURS
HANDS-ON
SUPPORT
GIVEN

27

FAMILIES
RECEIVED
INTENSIVE
SUPPORT

COMMUNITY AND SOCIAL INCLUSION

INCLUSIVE COMMUNITIES

MASP Inclusive Communities program 2018/2019 financial year was a period of growth as we transition to the NDIS. With the rollout of NDIS this has provided an increase in participants choosing MASP as their preferred provider to support them. Whether in the community or within the home we work in partnership with local organisations, businesses and the broader community to develop new ways of including people with a disability in the life of their communities.



NDIS SUPPORT COORDINATION

With the organic growth of NDIS, MASP now provide Support Coordination which is a pivotal part in connecting participants with an NDIS plan to support, develop and adapt with the needs of our participants, and yet remain meaningful and purposeful in our approach at all times. These services are co-ordinated within the community utilising their NDIS plan to meet their goals.

SOCIAL SQUAD

With the transition to the NDIS this has created a change in the program delivered to align with the NDIS framework. The Social Squad is an after school social engagement and skills development program which covers topics that will build participants capacity in social and mainstream activities.



VIDOVIC HOUSE

Vidovic House has transitioned to a Supported Independent Living Model and now provides 24/7 high quality care and support to our residents whilst being part of this community.

Staff supervise and support the residents to develop daily life tasks and develop their skills and capacity to live independently. Emphasis is placed on assisting participants to connect with activities and other supports to increase social skills by participating in activities within Vidovic house and the broader community.



2372 BED NIGHTS AT VIDOVIC HOUSE

COMMUNITY CENTRE

MASP Community Centre provides a safe environment where participants can attend and enjoy a nutritional meal. Participants are encouraged to engage in social activities and attend events in the community to promote their health and wellbeing.

The program is fortunate to receive generous donations from business & the broader community which assists the Community Centre to be a valuable resource to the less fortunate.



3413 MEALS SERVED



2804 MEALS TAKEN HOME



3417 DAYS ATTENDED



452 HOURS OF PERSONAL CARE PROVIDED

JUST REDGUM WOODWORK PROGRAM

Just Redgum Woodwork Program has also transformed with the implementation of the NDIS. The program supports participants to actively engage in construction of their own woodwork project of their choice to learn new and build on current skills. The program provides participants the opportunity to develop a positive work ethic and build their skills to possibility gain employment in the future.



Many thanks to all the staff and businesses that have supported the program throughout the year to make a difference to people we support.



HOUSING ACCESS VIC & NSW

MASP Housing Access Program provides case management and support to those experiencing or are at risk of homelessness due to many factors that contribute to this. Working holistically with the clients to address and overcome the barriers they face to find safe and secure long term housing and work closely with the clients to provide tools and resources to sustain their tenancies. Demand for support consistently remains high.

HOUSING ACCESS YOUTH INTAKE

MASP are an entry point for youth aged 15 to 25 and provides initial assessment and planning, housing information to individuals and families in a housing crisis. This is the first step when a person is at risk of or experiencing homelessness.

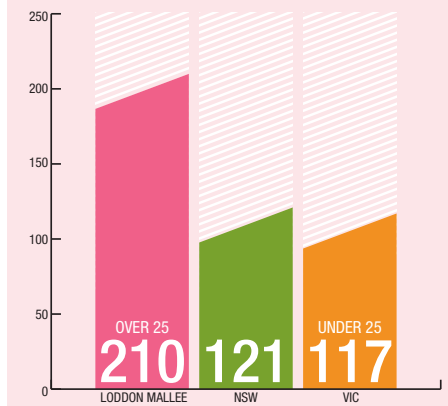
FAMILY RECONCILIATION

Family reconciliation programs assists young people to improve their relationships with family and significant others to remain to remain living in the family home. The program assists the young person to develop strategies to enable young people to reconnect with their family and remain in the family home.

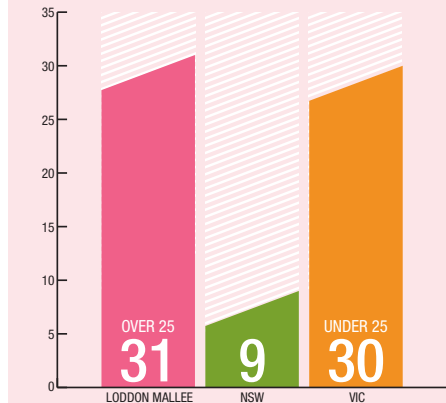


42 YOUNG PEOPLE ASSISTED

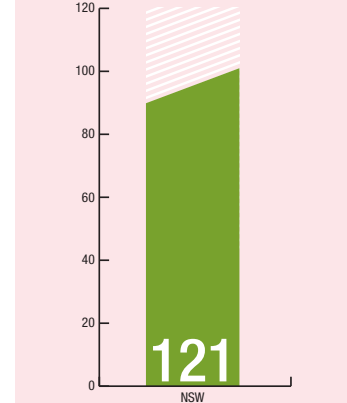
HOMELESS PEOPLE SUPPORTED



SLEEPING ROUGH & IN NON-CONVENTIONAL DWELLINGS



DOMESTIC VIOLENCE REFERRALS



ASSISTANCE WITH CARE AND HOUSING PROGRAM (ACHA)

ACHA provides assistance with care and housing for people aged 65 years and over (50 years and over for Aboriginal and/or Torres Strait Islanders). The program continues to provide support to people in the community who are aged, frail and homeless or at risk of homelessness. Staff provide a case management approach to assist clients and referring to appropriate services to secure or remain in housing.



26 CLIENTS SUPPORTED TO MAINTAIN THEIR TENANCY OR SOURCE ALTERNATE ACCOMMODATION

SUPPORTING YOUNG PARENTS PROGRAM

The Supporting Young Parents Support Program provides referrals, assistance and advocacy for at risk young people up to 25 years old, who are pregnant or have children. Support, promote and maintain social inclusion for young parents support networks.

Thank you to the staff who have worked tirelessly throughout the year to provide positive outcomes to the clients and to the businesses and wider community that have supported MASP.



Dean Lascelles - Manager, Community and Social Inclusion

HAROLD'S STORY

Harold (not his real name) is a middle-aged man, who was living with an intellectual disability in a small country town in regional Victoria, quite some distance from Mildura. Harold is dependent on supports to help him go about his daily routines, including assistance with house cleaning, meal preparations and health care professionals regularly visiting him at home. Harold is also unable to manage his own personal finances and relies upon a sibling, who lives interstate, to help manage his financial matters.

Although Harold has friends around the town where he lived, he felt bored and lonely, and his family were concerned that his disability and friendly nature made him vulnerable. Harold's family approached MASP asking about its social inclusion programs, and soon he made the big trip to visit MASP's community centre, where he was introduced to Planned Activity Group staff and participated in several activities as part of a trial. Harold enjoyed his activities and said he wanted to be a regular visitor at the centre.

MASP assisted Harold with his travel arrangements to and from the community centre, and although this included long trips on a bus for him, Harold said he loved catching up with his new friends and MASP staff at the community centre. Harold quickly became a regular visitor to the community centre.

After several months of attending the community centre, Harold decided he would like to relocate to Mildura to live because he had made many new friends and felt much safer. MASP contacted Harold's family, who were very supportive of his wish to move permanently to Mildura. When a vacancy became available at MASP's Supported Independent Accommodation, where he would have his own room but share kitchen and bathroom facilities, it was offered to Harold - he and his family were very excited.

Within a few days, Harold had moved into his new home and has now been living there for four years. Harold still attends MASP's community centre almost every day, and has grown a safe circle of many new friends. Harold says that he hasn't been bored since MASP stepped in to help him. Harold has a MASP support team who take him on outings throughout the week, and he looks forward to every Friday evening when the social group go out for dinner.

Harold's independent living skills have grown and he is a delightful member of the community. We get a thrill out of seeing Harold enjoying life.



KOKODA YOUTH MENTORING PROGRAM 2018 QUOTES

PARTICIPANTS:

This program opened my eyes to many different aspects of my life that I highly disregarded. It strengthened my own morals and shaped the way I perceive different situations and how I can act most effectively to them. It made me reflect on my own actions and identity, helping me find out more within myself. It tested my boundaries and resilience, as the Trek was both extremely mentally and physically challenging. There were moments on the Trek I convinced myself that if I took another step all my limbs would fall off my body, but then I realised that my own worst enemy, the only thing preventing me from taking that next step was myself. I then reflected on the reason why I was on that trail, why everyone was. We all have different reasons, we all took something different out of it. By the end of each night we all looked back on those very mountains that we said we couldn't make it up and smiled, smiled in the face of justice, smiled because we knew all along that we had the ability, we just needed to shed light on that. That's why we had all the people around us. From the mentors, to the mentees, we were all there for a reason, and we all helped each other find that reason and I think that's incredible.

People deal with issues everyday and these issues affect everyone in different ways. Some people obtain more resilience than others for numerous reasons, and others may not know how to deal with tough situations. This program has led me to the perception that every individual has their own circumstances and a person shouldn't be belittled because their situation is different in comparison to somebody else's. I heard some spectacular and incredibly inspiring stories on that trail, stories that I will treasure forever. Our past experiences have shaped and moulded us into the people we are

today, the people we have become. Trekking Kokoda was one of the most thrilling and astonishing experiences that I'll ever participate in throughout my whole life. The memories I have are forever being passed on to other people, yet nothing will justify the breathtaking atmosphere of both the Kokoda Trek and the people I embarked on it with.

Jane (not real name)

John (not real name) has developed some amazing friendships with many mentors over the course of his engagement. There have been some tough times where John's mental health has been really concerning for his family members, and where he wouldn't talk to us about how he was feeling or thinking. However, through these tough times John would receive a phone call from a mentor and answer the phone, have a chat or arrange to meet up with Ken, Barb or Allan for a coffee. This was such a huge step for John as he isn't the type of person to speak to others about his personal matters, and it showed how comfortable he felt around the group members. There were times where John would come home from having a chat to Ken and Allan, or after trainings and would be in such a happy and positive mood. He would be full of energy and would speak of future endeavours and lifelong goals. As a sister this was really special to see, because it has been a while since we have seen signs of the "old" Johnny.

Written by one of John's family members

The program impacted on me in many ways, mentally and how I look at life and myself. It also has had an impact on my family life, including how I treat them and realising I don't have it that bad.

Amy (not real name)

I had the privilege of meeting positive role models in our community, being inspired by certain mentors to keep pushing and keep reaching higher, even if things get really hard and stressful.

I was able to meet and get to know a number of like-minded people, and felt comfortable and safe expressing myself and my opinions.

My family trusts me more with my choices, and they understand my goals and chances/risks I will take to get to where I want.

Sam (not real Name)

MENTOR COMMENTS

An unexpected yet unbelievable relationship built with not only my mentee, but a number of mentees. We have a continued relationship supporting each other, with further camping trips planned in the near future. He is basically part of the family.

Dale

The mentoring process is a really special process. When the kids start to remember your name that really means a lot and sharing a joke with you or sharing a secret. The mentoring program is a safe environment for all. Was really nice to watch the kids come and just be kids. You learn about different people. As apprehensive as I was before I started the journey, the decision to do the mentoring program is one I will never regret. Just allowed me to be myself.

Tonia



“TREKKING KOKODA WAS ONE OF THE MOST THRILLING AND ASTONISHING EXPERIENCES THAT I’LL EVER PARTICIPATE IN.”



KOKODA YOUTH MENTORING PROGRAM CONT'D

PROGRAM SUPPORTERS

- Newsboys Foundation
- Flora and Frank Leith Charitable Trust
- MRCC
- Telstra Business Centre
- Laser Signs and Print
- Sunnyland
- Move with Mac
- Maloney Anderson
- Kokoda Spirit
- Carinya CWA
- The Athletes Foot
- Stefano's café
- The Mildura Club
- Findex
- Mallee Family Care Swan Hill
- Davison Motor Group
- eManaged
- King Construction Group
- Pottinger
- Southern Cross Farms
- Secure Peace
- Aspire Architecture
- Tekace
- Sunraysia Locksmiths
- Mildura Crane and Access
- Mildura Discount Carpets
- Andrew Peace Wines
- Sandbar
- Mildura Golf Resort
- Leon Power Chiropractor
- Bridgestone Tyres - Linc Howard
- Irymple Butcher
- Mildura First Aid Services
- Clarkes Mallee Foods
- Tribute Ninety Four Cafe





MASP MILDURA WOMEN'S CHARITY LUNCH

180 guests attended the 2019 MASP Mildura Women's Charity Lunch, raising \$9,000 to support MASP.

Since inception seven years ago, the luncheon has raised more than \$74,000, which MASP allocates every dollar towards helping with accommodation options to meet the demand for emergency and long-term housing in our community.

Special thanks to our major and corporate sponsors Trentham Estate Wines, MDAS, Quality Hotel Mildura Grand, Party By Design, Banjo's, Commonwealth Bank and King Construction Group.

PROUDLY SUPPORTED BY:

- Trentham Estate
- Party by Design
- King Construction Group
- Endota Spa
- Holly Nunan
- Studio 73
- The Bistro Mildura
- Stefanos Café
- The Spanish Grill
- Blume By Colin Straub
- Curry and Tandoor
- Mia's Tanning
- The Butcher Mildura
- Mildura Aquatic Facilities
- Align Leisure
- Total Car Detailing
- 15th & Walnut Convenience Shop
- Royal Copenhagen
- MDAS
- Banjo's
- Aussie Pooch Mobile
- Mildura Gateway Tavern
- Glow Nutrition
- Mildura City Heart
- J2 Fitness
- Mildura Mall Kebab House
- Herald Sun
- Snap Fitness
- Just Redgum
- Mildura Living Magazine
- Chemist Warehouse
- ANZ Bank
- All About Me Undergear
- PS Melbourne
- Nash Lane
- Quality Grand Hotel
- Commonwealth Bank
- The Good Guys
- Aussie Disposals
- Doug Haynes
- Rose Harvest
- The Plantarium
- Wingara Wines
- TJM Mildura
- OE Digital
- Sunraysia Cellar Door
- Australian Vintage
- Taylen Makeup
- Pernod Ricard Winemakers
- Valencia Foodstore
- Tasco Petroleum
- The Good Guys
- Stacey Solomon Photography







“TEAM DMG” CYCLING TEAM

RIDERS

Paul Cocks
Mark Ross
Eloise Beveridge
Kate Bouchier
Shane Wilmore
Gary Simpson
Jason Hartley
Travis harmer
Kim Parker
Jason White
Phil Pappin

Julie Campagnaro (support)
Tom Gardener (support)

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Andrew Peace Wines
Sandbar
Mildura Golf Resort
Leon Power Chiropractor
Bridgestone Tyres - Linc Howard
Irymple Butcher
Mildura First Aid Services
Clarkes Mallee Foods
Tribute Ninety Four Cafe

RAISING FUNDS TO SEND YOUNG PEOPLE TO THE KOKODA YOUTH MENTORING PROGRAM



SARAH'S STORY

Sarah (not her real name) is a proud young indigenous woman and determined individual, but unfortunately faced challenges of disadvantage after becoming homeless. Sarah struggled to maintain positive community connections, but through a partnership between MASP and MDAS, she was able to build ongoing and healthy relationships with community elders.

MASP's Leaving Care After Care program and Springboard program played big roles in helping Sarah to learn independent living skills and gain tenancy of, and furnish, a MASP social housing property. Importantly, Sarah has received great support from MDAS that help keep her connected to indigenous culture.

Sarah is currently attending TAFE and will soon graduate from a VCAL Program, and in more great news, she has been offered a traineeship commencing in November 2019. We have no doubt that Sarah's dedication and commitment will see her excelling in a long-term career in the future.

Sarah has recently obtained her learner's permit and is participating in the L2P program. Sarah says that she enjoys driving and looks forward to passing her probationary licence because this will give her more independence, especially for improving job opportunities in the region.

Wrap-around supports for Sarah have combined with her great attitude to overcome disadvantage. Sarah's multidisciplinary care team is very excited about her future prospects.

Good luck Sarah!



“IT’S GOING TO HAPPEN
BECAUSE I WILL MAKE IT
HAPPEN”



2018 Goddenm Award recipients Judy Brinsmead and Dennis Berry

GODDEN AWARD

Established in 2007, the Godden Award recognises those who have made an outstanding contribution to the aims MASP and the community.

As a tribute to the significance of volunteerism, altruism and community mindedness in supporting the delivery of crucial community services, the award was named in honour of two long time MASP carers, the late Barb and Noel Godden.

The 2018 Godden Award was presented to long term foster carers Dennis Berry and Judy Brinsmead.

Dennis and Judy's contribution to caring for many young children and youth over the years has been outstanding. Dennis and Judy are the epitome of Foster Carers, giving and selfless, with their can do attitude and warm and welcoming personalities make them an asset to our community.



PAST RECIPIENTS

- 2007** Barb & Noel Godden
- 2007** Doug & Elaine Rowe
- 2007** Richard Vandenberg
- 2008** Tim Robinson
- 2009** Don Reid
- 2010** Bronwyn Williams
- 2011** Dot Phelan & Janet Decker
- 2012** Not awarded in respect of the passing of Noel
- 2013** Peter Davies
- 2014** Annette Power
- 2015** Wendy & Ed Rushforth
- 2016** Not awarded
- 2017** Simone Tierney
- 2018** Judy Brinsmead and Dennis Berry

ACKNOWLEDGEMENTS

The support MASP receives from our community plays a key role in the successful delivery of our many services. Whether it be a donation of beanies, swags, cash, Christmas presents for kids in care or an event such as a golf day to raise much needed funds, they all have a positive impact on the organisation and those in need that MASP supports. Listed on these pages are many of our supporters, who have all contributed to MASP during the past year. Throughout this annual report and below you will find pages for the MASP Mildura Women's Charity Lunch, the Team DMG Cycling Team and Kokoda Youth Mentoring Program all acknowledging our many supporters of these programs, events and fundraising activities.



Mark Ross - Manager, Strategy and Innovation



MASP SPONSORS, DONORS AND SUPPORTERS

- Terry and Janet Hill
- Wakefields Transport (Charity Golf Day)
- Nangiloc Colignan Farms (Charity Golf Day)
- Mildura Fruit Company (Charity Golf Day)
- Davison Motor Group- Garry Davison
- Sunnyland
- Clarke's Mallee Food Distributors
- Sunraysia Chickens
- Carinya CWA Branch
- Tankard Dental
- Riverland Forklifts
- David and Joan Buck
- Sunraysia Daily
- Sunraysia Daily and Seven Fields Mildura Masters Charity Golf Day
- CWA Mildura Millewa
- Mildura Rural City Council
- Mildura City Heart
- Nu-Edge Solutions Australia
- Darling Junction CWA
- Ray White Real Estate Mildura (Craig Kerr)
- WDEA (Charitable Fund)
- Newsboys Foundation
- The Jack Brockhoff Foundation
- The Flora & Frank Leith Charitable Trust
- Share the Dignity
- Tribute 94
- Mildura Weekly
- Oasis Auto
- Mildura Gateway Tavern
- Woolworths
- Commonwealth Bank
- The Lake Primary School
- eManaged
- Web Division
- The Nappy Collective
- Bunnings Mildura
- Banjo's
- Pick My Project
- Merbein Stitching Group
- Mildura Harley Davison Club
- Harvest Wealth
- Kaye Tulloch
- Masked Carnival Charity Fundraiser
- The Lake Primary School
- Royal Copenhagen Ice Cream
- Snap Fitness
- Salina Shah
- Thelma Moore



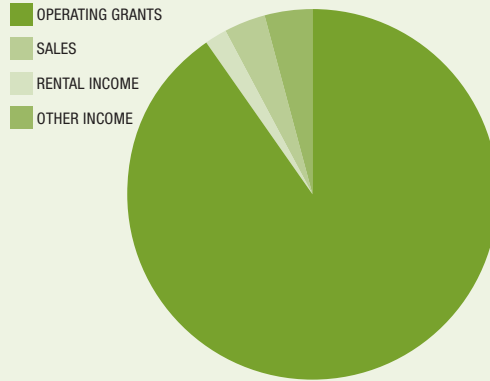
COMMUNITY SUPPORT



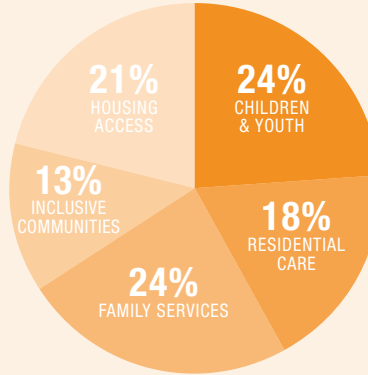


FINANCIALS

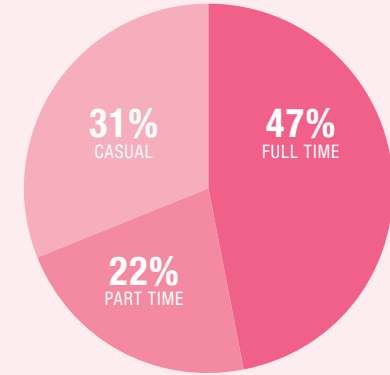
REVENUE 2018/19



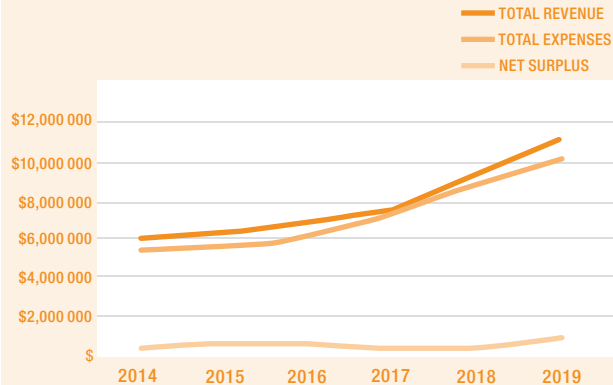
FUNDING AREAS 2018/19



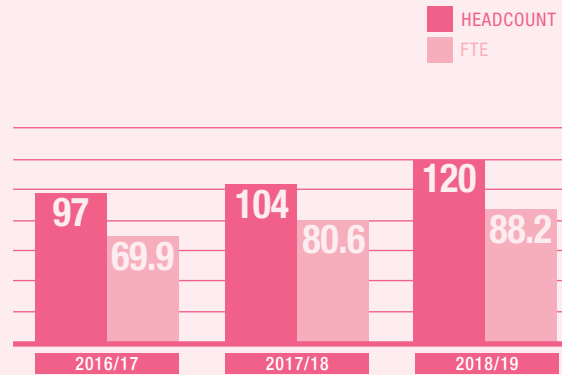
EMPLOYEE CATEGORY 2018/19



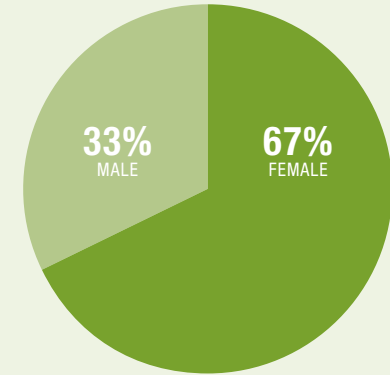
REVENUE, EXPENSES, NET SURPLUS



HUMAN RESOURCES 2018/19



GENDER 2018/19



Mallee Accommodation and Support Program Limited

ACN : 606 779 873

CONCISE FINANCIAL REPORT

This concise financial report was extracted from the statutory financial statements of Mallee Accommodation and Support Program Ltd ("MASP") for the year ended 30 June 2019. It is consistent, in substance, with these statements notwithstanding the less technical language and content. The statutory financial statements were audited and are available on MASP's website www.masp.org.au.

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Mallee Accommodation and Support Program Limited

ACN : 606 779 873

Directors' Report for the year ended 30 June 2019

Your directors present this concise report on the company for the financial year ended 30 June 2019.

Director Details

The names of each person who has been a director during the year and to the date of this report are:

Caroline Margaret Smith	Katherine Crouch
Cheree Jukes (resigned 29/11/18)	Mark Haynes (resigned 27/11/18)
Chris Casey (resigned 31/10/18)	Mary Rydberg (appointed 21/11/18)
Emily Walshaw (appointed 30/01/19)	Simon Fewings (appointed 21/11/18)
Glenn Stuart Milne	Tina Smyth (appointed 21/11/18)
Gregory Jame Leslie (resigned 21/11/18)	Tristram Lock (appointed 28/08/19)
Gregory Noel Schultz	

Principal Activities

The principal activity of the organisation during the financial year was the provision of assistance and support to young people, adults, and families in need through a wide range of related support services.

Short-term Objectives

The organisation's short-term objectives are :

- to facilitate the availability of appropriate and affordable accommodation options for people experiencing homelessness or housing related crisis;
- to provide affordable rental housing to people on low incomes;
- to address the direct relief of such poverty, sickness, suffering, distress, misfortune, disability, destitution, or helplessness as arouses compassion in the local community of Mildura and the surrounding catchment area; and
- to achieve the goals outlined in the MASP Strategic Plan 2019-22.

Long-term Objectives

The organisation's long-term objectives are :

- develop and deliver innovative solutions for communities to access safe secure housing and aligned services;
- empower our community to be free from homelessness, abuse, poverty and disadvantage to lead safe, secure, healthy and fulfilling lives;
- establish relationships with appropriate persons to ensure MASP is considered at a policy and decision making level; and
- to monitor and endeavour to meet deficiencies in the welfare services of the Community.

Mallee Accommodation and Support Program Limited

ACN : 606 779 873

Directors' Report for the year ended 30 June 2019

Strategy for Achieving Short and Long-term Objectives

The MASP Strategic Plan outlines a comprehensive strategic framework which guides the organisation's core objectives, principles and priorities and underpins all other business and program planning processes.

To achieve its objectives, MASP has adopted the following strategies:

- Sustainability - create an appropriate organisational and service model to ensure a sustainable future for the organisation and our clients.
- Innovation - develop innovative practices to ensure future planning is representative of our clients' needs.
- Professionalism - foster a professional approach within the organisation and with those with whom we work.
- Excellence - create a culture of excellence at an organisation, local, state and federal level.

Company Secretary

Gary Simpson was appointed company secretary on the 23rd February 2017 and has been MASP CEO since 1st February 2017.

Meetings of Directors

During the financial year, eleven formal meetings of directors were held. Attendance by each director were as follows:

	Board		Finance		Clinical Governance		Capital Assets		Building Project	
	Eligible	Attended	Eligible	Attended	Eligible	Attended	Eligible	Attended	Eligible	Attended
Caroline Smith	11	10	11	11	-	-	-	-	10	10
Cheree Jukes	5	5	-	-	5	5	-	-	-	-
Chris Casey	4	2	-	-	3	2	-	-	-	-
Emily Walshaw	5	5	-	-	-	-	-	-	-	-
Gregory Leslie	4	4	4	4	5	5	2	1	3	3
Gregory Schultz	11	9	11	7	-	-	-	-	10	6
Glenn Milne	11	5	-	-	-	-	5	4	-	-
Katherine Crouch	11	6	-	-	12	11	5	3	10	5
Mark Haynes	4	2	-	-	-	-	2	1	3	1
Mary Rydberg	7	6	-	-	7	6	-	-	-	-
Simon Fewings	8	6	-	-	-	-	3	1	7	3
Tina Smyth	7	7	7	7	-	-	-	-	-	-
Tristram Lock	-	-	-	-	-	-	-	-	-	-

Mallee Accommodation and Support Program Limited

ACN : 606 779 873

Directors' Report for the year ended 30 June 2019

Contribution in Winding Up

The company is incorporated under the *Corporations Act 2001* and is a company limited by guarantee. If the company is wound up, the constitution states that each member is required to contribute a maximum of \$1 each towards meeting any outstanding obligations of the entity.

At 30 June 2019, the total amount that members of the company are liable to contribute if the company is wound up is \$30.

Auditor's Independence Declaration

The lead auditor's independence declaration for the year ended 30 June 2019 has been received and can be found on page 4 of the concise financial report.

Signed in accordance with a resolution of the Board of Directors.

Greg Schultz

Director

Dated at Mildura October 2019



RSM Australia Partners

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PO Box 685 Ballarat VIC 3353

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F +61 (0) 3 5330 5890

www.rsm.com.au

AUDITOR'S INDEPENDENCE DECLARATION

As lead auditor for the audit of the financial report of Mallee Accommodation and Support Program Ltd for the year ended 30 June 2019, I declare that, to the best of my knowledge and belief, there have been no contraventions of:

- (i) the auditor independence requirements as set out in Division 60 of the *Australian Charities and Not-for-profits Commission Act 2012* in relation to the audit; and
- (ii) any applicable code of professional conduct in relation to the audit.

RSM

RSM AUSTRALIA PARTNERS

John Findlay

JOHN FINDLAY

Partner

Ballarat, Victoria

Dated this 30th day of October 2019

THE POWER OF BEING UNDERSTOOD AUDIT | TAX | CONSULTING

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Statement of Profit and Loss and Other Comprehensive Income for the year ended 30 June 2019

		2019 \$	2018 \$
Operating grants	1	10,152,205	8,540,592
Sales		306,524	280,254
Service income	2	434,247	164,099
Rental income		229,950	233,752
Fundraising		29,176	46,163
Total		11,152,102	9,264,860
Donations		33,160	38,805
Interest income		20,956	22,328
Other income		2,191	4,124
Total		56,307	65,257
TOTAL INCOME	1	11,208,409	9,330,117
Wages and salaries		(6,031,642)	(5,403,354)
Superannuation		(648,996)	(522,551)
Employee benefit provisions		(754,599)	(670,915)
Workers compensation insurance		(246,815)	(185,451)
Other		(39,874)	(70,424)
Total Employee benefits expense		(7,721,926)	(6,852,695)
Depreciation expense		(261,416)	(239,670)
Administration expense		(863,128)	(772,213)
Service delivery expense		(1,202,256)	(927,132)
Consulting fees		(14,711)	(32,715)
(Loss)/profit on sale of property, plant and equipment		(58,070)	2,324
Impairment of held for sale assets	4	(104,600)	-
Finance expenses		(10,720)	-
Other expenses		(24,093)	(32,016)
TOTAL EXPENSES	3	(10,260,920)	(8,854,117)
Capital grants	5	1,465,334	63,300
Surplus For The Year		2,412,823	539,300
Revaluation of land and buildings, net of income tax	6	(445,881)	360,355
Total comprehensive income for the year		1,966,942	899,655

Discussion and Analysis of the Statement of Profit and Loss and Other Comprehensive Income

- Income increased by 20% on prior year to \$11.2 million, the majority in operating grants received from Victorian Department of Health and Human Services (DHHS), as well as Family Saftey Victoria, Commonwealth Department of Health, NSW Department of Family and Community Services and the Department of Justice and Community Safety.
- Service income increased to \$0.4 million with clients transitioning from block funding with DHHS to the National Disability Insurance Scheme (NDIS), with the rollout in the Mallee commencing from 1st January 2019.
- Costs of the organisation at \$10.3 million were up 16% on prior year with increase in funding. Total employee benefits expense increased 13% to \$7.7 million, with increased employee numbers to deliver the supports funded. Service delivery expense increased 30% to \$1.2 million for brokerage funding specifically for client costs. Administration costs at \$0.8 million were \$0.09 million (12%) up on prior year with increasing costs in information technology and communications.

Discussion and Analysis of the Statement of Profit and Loss and Other Comprehensive Income (continued)

- 4 Impairment of held for sale assets of \$104,600 relate to adjustments to the Langtree Avenue, Mildura properties from carrying value to expected net selling price.
- 5 Capital grants of \$1.5 million were received from the Australian Commonwealth Government - Department of Infrastructure, Regional Development & Cities as part of Building Better Regions Funding to build MASP's Service and Community Hub. The building was completed on the 14th June 2019 and the final funding instalment of approximately \$0.8 million to be received in the next financial year.
- 6 Land and buildings were valued at 18th June 2019 by independent valuers Herron Todd White. The resulting devaluation of \$445,881 was booked to the revaluation reserve to reverse previous revaluations.

Statement of Financial Position as at 30 June 2019			
		2019 \$	2018 \$
Cash and cash equivalents	1	2,265,088	3,575,611
Financial assets		179,805	110,000
Trade and other receivables	2	224,930	93,866
Assets held for sale	3	1,205,400	-
Other current assets		95,029	90,119
Total Current Assets		3,970,252	3,869,596
Property, plant and equipment	3	8,936,133	6,206,563
Total Non-Current Assets		8,936,133	6,206,563
Total Assets		12,906,385	10,076,159
Trade and other payables	6	848,027	712,422
Employee benefit liabilities	7	856,102	703,736
Other liabilities	8	1,046,324	819,152
Borrowings	4	62,700	-
Total Current Liabilities	5	2,813,153	2,235,310
Employee benefit liabilities	7	214,220	193,135
Borrowings	4	264,356	-
Total Non-Current Liabilities		478,576	193,135
Total Liabilities		3,291,729	2,428,445
Net Assets	1	9,614,656	7,647,714
Reserves		747,959	1,193,840
Retained surplus		8,866,697	6,453,874
Total Equity		9,614,656	7,647,714

Discussion and Analysis of the Statement of Financial Position

- 1 MASP's financial position continues to remain strong. Cash balances at \$2.2 million dropped by \$1.3 million on the prior year with monies used for the build of the MASP Service and Community Hub and net assets at \$9.6 million increased by \$2 million.
- 2 Significant increase in trade and other receivables to \$224,930 relate to invoicing for services under the National Disability Insurance Scheme (NDIS), which were previously provided under block funding. The majority are current.
- 3 Property, plant and equipment increased by \$2.7 million on prior year to \$8.9 million. Significant additions were the costs for the build of the MASP Service and Community Hub of \$4.6 million offset by a devaluation of \$0.4 million in property values (based on independent valuations by Herron Todd and White Valuers) and a transfer of the Langtree Avenue properties of \$1.2 million to assets held for sale.
Build of MASP Service and Community Hub
 The build of the MASP Service and Community Hub was completed on the 14th June 2019 upon receipt of a Certificate of Occupancy. The cost of the total build was \$4.6 million and was delivered within budget.
 The build of the Service and Community Hub was made possible through a successful submission with Building Better Regions Funding (BBRF) in July 2017. Funding awarded under the submission was \$2.45 million which is to be matched 1 : 1 by the Company. At 30th June 2019 \$1.5 million in capital grants had been received with the balance estimated at \$0.8 million to be received in the next financial year upon lodgement of the final milestone.
- 4 **Relationship between debt and equity:** the Company has minimal borrowings of \$0.3 million in the form of finance leases for the computer upgrade.
 The company entered into a contract on 9 October 2018 for a loan facility with the Commonwealth Bank to borrow \$1.9 million secured by properties owned by the company. The loan facility is for a 3 year term and expires on the 28 September 2021. The loan facility was entered into to facilitate the build of the MASP Service and Community Hub. At balance date only ten dollars had been drawn down.
 On the 30th October 2019 the loan facility was reduced to \$1.52 million as one of the Langtree Avenue properties was sold (settlement date 4th November 2019) and no longer available as security.
- 5 Liabilities are limited primarily to employee benefits and trade payables incurred in the ordinary course of operations.
- 6 Trade and other payables at \$0.8 million are \$0.1 million higher (19%) than the previous years, the majority (\$0.08 million) relating to invoices for the building project (all current).
- 7 Employee benefits of current \$0.86 million and non current \$0.21 million are for provisions set aside for employee leave entitlements (annual leave, long service leave etc.) and have increased with increasing rates and numbers of employees to provide services linked to funding increases.
- 8 Deferred income of \$1 million is \$0.2 million up on prior year and relates to funding monies received in advance for services to be provided at a later date.

Statement of Changes in Equity for the year ended 30 June 2019

	Accumulated Surplus \$	Asset Revaluation Reserve \$	Total \$
Balance at Beginning of the Year	6,453,874	1,193,840	7,647,714
Surplus for the year	2,412,823	-	2,412,823
Revaluation of land and buildings, net of tax	-	(445,881)	(445,881)
Balance at End of the Year	8,866,697	747,959	9,614,656

Changes in the composition of the components in equity: Total equity increased by \$2 million (\$2.4 million operating surplus for FY 2018/19 less \$0.4 million devaluation of land and buildings). The overall result was strengthened by increases in government and capital funding and continued, disciplined approach to controlling expenditure.

Statement of Cash Flows for the year ended 30 June 2019

	2019 \$	2018 \$
Receipts from customers (including GST)	13,986,311	10,281,361
Payments to clients, suppliers and employees (including GST)	(10,759,385)	(9,262,380)
Interest received	20,956	22,328
Interest paid	(10,720)	-
Net Cash Provided By Operating Activities	3,237,162	1,041,309
Proceeds from sale of plant and equipment	186,729	82,500
Acquisition of property, plant and equipment	(4,639,766)	(878,442)
Purchase of short term investments	(69,805)	(110,000)
Net Cash (Used in) Investing Activities	(4,522,842)	(905,942)
Proceeds from loans	10	-
Repayment of finance leases	(24,853)	-
Net Cash Provided By Financing Activities	(24,843)	-
Net Increase in Cash Held	(1,310,523)	135,367
Cash at the beginning of the year	3,575,611	3,440,244
Cash at the end of the year	2,265,088	3,575,611

Changes in cash flows from operations: Net cash provided by operating activities at \$3.2 million was \$2.2 million up on prior year. Receipts from customers at \$14 million were \$3.7 million up on prior year with capital funding of \$1.5 million for the build of the MASP Services and Community Hub and increases in operating grants from government bodies. This was offset by an increase of \$1.5 million in payments to clients, suppliers and employees to \$10.7 million to provide supports under the funding.

Cash flows from investing activities: Proceeds from sale of plant and equipment of \$0.2 million relate to trade-ins on scheduled changeover of motor vehicles in the fleet. Acquisition of property plant and equipment for the year of \$4.6 million include \$4.6 million for the build of the MASP Services and Community Hub and the balance for plant and equipment as per the capital expenditure budget for the year.

Cash flows from finance activities: Finance Leases were entered into for the computer upgrade.

Cash Balances: The net result is a decrease in cash balances of \$1.3 million, bringing cash balances to \$2.3 million at the end of the year.



RSM Australia Partners

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INDEPENDENT AUDITOR'S REPORT ON THE CONCISE FINANCIAL REPORT To the Members of Mallee Accommodation and Support Program Ltd

Opinion

The concise financial report, which comprises the statement of financial position as at 30 June 2019, the statement of profit or loss and other comprehensive income, statement of changes in equity, statement of cash flows for the year then ended, and related notes, are derived from the audited financial report of Mallee Accommodation and Support Program Ltd for the year ended 30 June 2019.

In our opinion, the concise financial report complies with Accounting Standard AASB 1039 *Concise Financial Reports*.

Concise Financial Report

The concise financial report does not contain all the disclosures required by the Australian Accounting Standards. Reading the concise financial report and the auditor's report thereon, therefore, is not a substitute for reading the audited financial report and the auditor's report thereon. The concise financial report and the audited financial report do not reflect the effects of events that occurred subsequent to the date of our report on the audited financial report.

The Audited Financial Report and Our Report Thereon

We expressed an unmodified audit opinion on the audited financial report in our report dated 30 October 2019.

Responsibilities of the Directors for the Concise Financial Report

The directors of the company are responsible for the preparation of the concise financial report in accordance with Accounting Standard AASB 1039 *Concise Financial Reports*, and the *Australian Charities and Not-for-profits Commission Act 2012*, and for such internal control as management determines is necessary to enable the preparation of the concise financial report.

The directors are responsible for overseeing the company's financial reporting process.

Auditor's Responsibility

Our responsibility is to express an opinion on whether the concise financial report, complies in all material respects, with AASB 1039 *Concise Financial Reports* based on our procedures, which were conducted in accordance with Auditing Standard ASA 810 *Engagements to Report on Summary Financial Statements*.

RSM

RSM AUSTRALIA PARTNERS

John Findlay

JOHN FINDLAY
Partner

Ballarat, Victoria
Dated this 30th day of October 2019







MALLEE ACCOMMODATION & SUPPORT PROGRAM LTD | ACN 606 779 873 | 118 - 124 Pine Avenue Mildura Vic 3500