

## OTHER USEFUL CONTACTS

### Haven

03 5018 4200

### DHHS Housing

03 502 23111

### Mallee Domestic Violence Services

03 5021 2130

### Consumer Affairs

03 5021 6100

### Mallee District Aboriginal Services

03 5018 4100

### Mental Health Support Services

03 5022 3500

### Lifeline

13 11 14

### POLICE and AMBULANCE

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If you have any further questions or would like to make contact with the program, please contact MASP on the details below.



118-124 Pine Avenue Mildura  
Telephone 03 5021 6500  
Email [info@masp.org.au](mailto:info@masp.org.au)  
[www.masp.org.au](http://www.masp.org.au)



### HOUSING ESTABLISHMENT FUNDS (HEF)

Support for disadvantaged young people, families and adults experiencing homelessness or housing difficulty.

Mallee Accommodation and Support Program Is funded to deliver a CONFIDENTIAL service to disadvantaged people who are homeless or at risk of homelessness.



## HEF OVERVIEW

The Housing Establishment Fund (HEF) is a Victorian Government initiative that aims to address and prevent homelessness by providing financial assistance to individuals and families who are homeless or in housing crisis.

Housing Establishment Fund (HEF) is administered by this agency.

Assistance is subject to eligibility criteria and an assessment, in which factors such as sustainability, client financial situation, resources, previous assistance and other issues that may be affecting the applicant's situation are examined.

## HEF Assistance can be used for:

- Emergency accommodation
- Rental arrears (private rental) to prevent eviction
- Rent in advance to secure a private rental tenancy
- Rent in advance to long-term community managed housing

Financial assistance may not always be the most appropriate form of assistance in dealing with a housing crisis. Workers will explore all possible avenues in attempting to help address the situation.

Successful outcomes may be achievable through referral to other forms of support, or by the provision of advocacy on behalf of a client.

It is expected that in most cases assistance is for a one-off purpose and that clients do not develop a dependence on regular or frequent assistance.

Due to funding guidelines, HEF cannot be used to pay rent in advance or rent arrears for an DHHS Public Housing tenancy.



## Access

Access is via MASP Homelessness program

### Office Hours & Access

Monday to Friday 9am—5pm  
Phone: (03) 5021 6500

Outside of MASP hours, 9:00am - 5:00pm

please call

**After Hours Homelessness Response  
1800 825 955**

(freecall from public and home phones)